

# Technical Bulletin

## Support – AutoReceive

*Issued: May 30, 2007*

**Summary: In order to support Windows Vista with AutoReceive 4.0 (due to be released in Q3), a Java upgrade is required.**

Due to compatibility issues with the new Java version and Windows 98, ME, and NT operating systems, we will be phasing out support of those older Windows operating systems.

There are currently less than 1% of Clients nationwide reporting AutoReceive installs using these older Windows operating systems. As we work on the AutoReceive remediation project in preparation for the AutoReceive 4.0 release in August, if any other Clients are identified to be running Windows 98, ME and NT, we will communicate this information to you.

**AutoReceive Installs:** Business Units should not be doing any AutoReceive installs with computers running Windows 98, ME, or NT. The BU's have been sent a list of their Clients running AutoReceive on these operating systems to discuss upgrading to a supported operating system prior to the 4.0 release.

**Resolution/Action:** With the release of AutoReceive version 4.0, support for Clients using Windows 98, ME, and NT will be ended. We will need all Clients using one of these operating systems to be migrated to Windows 2000 or higher before the release of version 4.0. Supported operating systems include: Windows 2000 Professional – Service Pak 4, Windows XP Professional, Service Pak 1 & 2, Vista (AutoReceive will not run as a service, but in Classic mode with 4.0).